

**Handheld mobile phone**  
**(WCDMA/GSM/DCS/Bluetooth)**

**iTree**

**398**

**User Manual**

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# 1 Basics

## 1.1 Profile

**Note:** After the mobile phone service (2G) ceased service in June 2017, the 2G function of this device will not be available in Taiwan.

To guarantee your cellular phone works properly, please follow the instructions in this manual to prevent any possible incidents or malfunctions.

Follow all safety warnings to avoid injury or property damage.

Screen displays and illustrations in this user's manual are designed to help you to operate your phone.

For the sake of accuracy, this manual has been validated and reviewed.

This manual contains instructions and descriptions is accurate when publication. We continuously strive to improve our products. Therefore, we reserve the right to revise this user manual or withdraw it at any time without notice.

Note:

Please don't use your phone while charging to avoid damage.

The phone is designed without the memory-capable battery, if you remove the battery, you must reset the time before using your phone.

## **1.2 Safety**

If your phone is lost or stolen, please notify the telecommunications sector in order to disable the SIM card (this feature requires network supporting), this will avoid others use your phone to protect you from financial losses.

To make your phone against misuse, please take precautions, such as: Set up PIN number; Set up the phone password.

## **1.3 Safety Warnings and Cautions**

Emergency phone dialing instructions [112] Dial Description [112] is one of the global GSM mobile phone universal emergency telephone number, you can directly dial [112] by your phone when you need emergency relief assistance, and the following special circumstances, you can still try to call [112] in order to obtain emergency units assistance:

When cannot dial 110, 119 or line congestion. When your phone can not receive the signal from the operators which your number belongs to, but can detect telecommunications signals from other system operators.

Phone is not a SIM card. (Except that a small number of brand mobile phone without a SIM card cannot dial emergency number).

Your numbers is suspended or restrict to dial.

You can use your phone at any area of the world (such as mainland China or abroad) not limited to Taiwan to call.

Please note: you must dial [112] by your phone, you can also dial [110] or [119] when your operators provide the service, but limited to Taiwan to apply.

## **Security Warning**

To guarantee your cellular phone works properly, please follow the instructions in this manual to prevent any possible incidents or malfunctions.

## **RF Interference / Compatibility**

If there is no proper mask design, or inadequately configured for RF compatibility, almost all electronic devices are susceptible to RF interference. These cases, your phone can cause interference.

## **Turn off when in hospital**

Please follow the related limitations at the place where required turn off the phone .These places include hospitals or nursing homes and other healthcare facilities may be using equipment sensitive to external RF signals.

## **Aircraft safety rules**

On the airplane or at the vicinity of the aircraft, turn off your phone and remove the battery. Using mobile phones in aircraft is illegal. It may be dangerous to the operation of the aircraft; it may destroy the mobile phone network. Offenders may be suspended or canceled cell phone service, and even be prosecuted or subject to double punishment.

## **Pacemakers**

Pacemaker manufacturers will provide a minimum distance that the phone and a pacemaker to maintain. Pacemaker users should note:

When Phone is powered on, to keep the distance six inches (15 cm) or more between the phone and a pacemaker.



Do not put the phone in your breast pocket.

Please use the phone at the other side of pacemaker, in order to minimize the potential interference.

If you suspect that interference may occur, immediately turn off the phone.

## **Hearing Aids**

Some phones may interfere with some hearing aids. If there is a kind of interference, please contact your hearing aid manufacturer to seek solutions.

## **Other medical devices**

If you are using other personal medical devices, please consult the manufacturer of these devices; make sure they are adequately shielded from RF signals. You can also ask your doctor about relative information.

## **Road safety**

Please observe all related local laws and regulations.

If you use your phone while driving, please observe the following provisions:

Concentrate on driving, pay attention to road conditions.


If driving conditions is bad, please park car on the roadside, and then make or receive calls.

## **Vehicles equipped with airbags**

Airbags inflate with strong force, do not install or place the wireless communication device above the airbags or the areas where airbag can to reach, If in-vehicle wireless communication device is not installed correctly, once the airbag inflates, the can cause serious injury.

## **Turn off around exposure Area**

Before enter into an area where prone explosion (such as gas stations and other places), turn off the phone. In these places, do not remove the phone; install the battery or charging the battery. Because in these potentially explosive environments, spark could cause an explosion or fire resulting in bodily injury or even death.

 Note: The above areas could cause an explosion include: fueling areas (such as below decks on boats, fuel or chemical products transportation and storage equipment), where the air contains chemicals or particles (such as grain, dust, or metal powders). Potentially explosive atmosphere are often set a sign, but not all places have these signs.

## **Blast zone**

To avoid explosion or even fire, please turn off your phone near the Electric detonator where explosion can occur. If there are other similar signs or instructions, please also observe.

## **Battery**

Keep metal objects such as jewelry, keys, away so they don't come in contact with the battery or its connectors as it may cause the battery to short circuit, overheat or any damage .

Please properly dispose the charged battery, Particular pay attention to the battery which placed in your pocket or bags which contain other metal objects. Please use original accessories and charging devices.

## **Electromagnetic radiation**

This phone is designed and manufactured meets the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications

Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations (e.g. ICRNRP international commission on non-ionizing radiation protection) through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

### **Using the Battery**

- Please only use original battery and use original accessories charge the battery to avoid serious damage to health and property.
- Please turn off the phone before removing the battery.
- Please carefully use the battery. If metal objects (coins, clips, etc.) contact with the battery's positive (+) and negative (-) pole, it may damage the battery and metal objects. Remove the battery from the phone to your bag should be careful note that don't have metal objects (such as keys) come in contact with the battery's positive and negative pole.
- Do not dispose of the battery into a fire; do not leave the battery in high temperature areas.
- Do not disassemble or modify the battery.
- Do not place the battery into a place where strong mechanical shock can occur ,do not use hard object puncture the battery
- Store the battery in a cool, well-ventilated place .Shall not be placed in the high temperature region (over 55 degrees Celsius), avoid direct sunlight.
- If any odor or overheating, you should stop using it.
- If you find that the battery has any cracks, deformation, or other type of damage or discovery electrolyte leakage, should immediately stop using the battery.

- If battery liquid leaks onto your skin or clothes, immediately wash the affected parts with water. If battery liquid gets in your eyes, wash your eyes with water first and then go directly to a doctor for help.

- Do not use lithium battery in places with low temperature ,low temperatures cannot get the maximum standby / talk time

- Do not use alcohol, diluted liquid or benzene to clean the mobile phone. Please keep it away from water.

- If you won't be using the cell phone for an extended period of time, fully charge the battery before storing.

- Recommendations for used batteries returned to the mobile phone manufacturers or in designated public recycling of used batteries areas .do not mix with other waste or discard.

- Warning: If the battery is incorrectly replaced which may cause battery explosion, please according to the manufacturer's instructions Dispose of used batteries.

## **Precautions**

Your phone is designed, excellent technology, should be carefully nursing. The following suggestions can help extend the life of your phone.

- Keep the phone away from water and damp areas.

- Do not place the phone in a high or low temperature environments

- Do not use your phone while charging, please Unplug the charger from its power source before using it.

- Please note that mobile phones, chargers and other accessories will be placed in out of reach of children.

- Do not charge the battery for long time, the battery is fully charged. You should disconnect the charger. The only way to turn off the charger is to unplug it,

- Do not dispose your phone near the fire areas, such as lighted cigar or

cigarette. This may cause fire.

- Do not scribble on the phone.
- Do not let the phone drop.
- Do not store your mobile phone near, or together with, a credit card,

disk or other magnetic materials. This may effect information stored on your phone. Keep your phone away from pins. Pins can be absorbed by the phone's receiver magnet, which may cause harm.

- Do not use the phone or the battery to temperatures may cause damage to the phone, such as car dashboard, window sill or in direct sunlight after the other.

- Do not remove the battery in the boot state.

- Do not throw batteries into fire.

- Do not disassemble the phone, battery, charger or internal components by yourself. Only use the charger that came with the phone. Using a different charger may cause the phone to break or an explosion

- 

In normal use, the handset may become warm; the phone will be hot when charging. Those are normal phenomenon.

- Use only a damp or antistatic cloth to clean the phone. Do not use a dry or electrostatically charged cloth clean cell phone. Do not use chemicals or abrasive cleaners as they may damage the cabinet.

- The phone contains some metallic substance may cause you to produce allergic phenomenon, which depends on your physique and health.

- Because the LCD screen, lens and other parts are fragile parts, please note properly dispose, do not let the phone from impact or strong squeeze.

- Whenever possible, do not let the phone and its accessories come into

contact with the liquid or in a humid environment.

■ If the phone or any accessory is not working properly, please send it to the professional services department. Service staff will be given help and arrange for the necessary repairs.

** WARNING! Under the following conditions, it will not offer free warranty:**

- 1 Do not use your phone follow the user manual, the damage caused by improper use.
- 2 The product serial number sticker, warranty stickers forged or destroyed, so that does not recognize the warranty period.
- 3 break caused by human use, flooding, erosion, foreign invasion, lost parts were damaged.
- 4 due to natural disasters or force majeure cause damage or malfunction.
- 5 disassemble modification and improper maintenance treatment of non-original.
- 6 Use of non-original parts or supplies.
- 7 Other product and not the machine itself generates a fault
- 8 Products provided by the company over the warranty period.

## 2、Your phone



### 2.1 Instruction

Name	Instruction
1	Receiver
2	Micro USB port
3	Display screen
4	Left Soft Key: idle mode, press to enter the Message. Press to perform the function currently displayed in the bottom left corner of the screen.
5	Dial/ Answer Key: Make or answer a call.View call logs in standby mode.
6	Keyboard: enter 1~9 numbers
7	Ok key, In idle mode, press to enter main menu. Confirm a selection.

8	Right soft key: Access Phonebook in idle mode. Return to the previous menu.
9	End/ Power Key: Press and hold to turn the phone on/off. End a call or reject an incoming call. Return to idle mode.
10	R key: press the call key to answer the first call,, dial another phone number, press the call key, until the other party answers, press the Transfer key R
11	Speaker
12	Strap hole
13	Microphone
14	3.5,mm headphone jack
Navigation Key	In idle mode, Navigation Key UP to access Alarm. Press the Navigation Key Down to access calculator . Press the Navigation Key Left to access User profiles. Press the Navigation Key Right to access Call logs. In other interface: Upper and lower switching
0	Enter 0 ;
* Key	Press to toggle between +, (pause character) P, and (wait character) W when entering phone numbers in idle mode. Press to enter symbol when editing text.
# Key	Press to switch input modes when entering text.











 Note:



( 1 ) "Press "in this manual, means to press the key in less than 2 seconds; "press and hold" means to press and hold the key for at least 2 seconds.

( 2 ) Quick press "\*" key toggle between "P"(for the extension pause) and "W" (for the extension of the waiting character). When you call, first enter the main number, then enter P or W, then enter the extension number, note that this feature is only supported non-labor services switchboard system. Or first dial the number in front of P or W, after connected, and then dial the number follow.

## 2.2 Icons & Symbols

Icon	Description
	Network - Indicates signal strength (no bar indicates no signal; 4 bars indicate strongest).
	Battery - Indicates battery level.
	Alarm-Indicates that the alarm clock is on.
	Message - Indicates you have one or more unread messages.
	MMS - Indicates you have one or more unread MMS messages.
	Indicates your phone uses the alert type of "Ring".
	Indicates your phone uses the alert type of "Vibration".
	Indicates your phone uses the alert type of "Vibration and Ring"
	Indicates your phone uses the alert type of "Vibration first and then Ring"
	Indicates your phone uses the headsets profile

## 3 Getting Started

### 3.1 Inserting the SIM Card and the battery

The SIM card contains your subscription information ,it include your phone number, PIN (Personal Identification Number), PUK (PIN Unblocking Key) and IMSI (International Mobile Subscriber Identity) number and network messages, phonebook data and message data, etc.


#### Note :

- This phone supports both 1.8V and 3V SIM cards.
- Turn off the phone and after a few seconds, and then remove or insert the SIM card.
- Be careful SIM card, friction or bend easily damaged SIM card.
- Please note that the phone and its accessories SIM card and other small parts properly placed, and put in place out of the reach of children.

#### 3.1.1 Inserting /remove the battery

The machine uses a lithium ion battery, please uses the original manufacturer or approved batteries, and take good care of the battery. Remove the battery cover, align the battery at a 45 degree angle to the battery contacts ,and then gently flat the battery to finish, batteries have a foolproof design, if the battery reverse will not be successfully , then please turn it over and re-placed.

To remove the battery, please allow the phone back to face you ,use the tip of the thumb lift the battery firmly, you can remove the battery

 Note: The phone is designed without the memory-capable battery, if you remove the battery, you must reset the time before using your phone.

#### 3.1.2 Charging the battery

Please only use original accessories and charging devices that came

with the phone .To charge the battery, plug in the connector at the left of your phone, and then plug the other end into an AC power socket. The battery symbol indicates the charging status. During charging, the charge indicators will scroll; when all the scroll bars are steady, the battery is fully charged. You can then disconnect the charger

 Note :

( 1 ) Make sure the battery is not removed.to avoid damage the phone or the charger

( 2 ) Do not force plug in the connector to avoid damage the phone or the charger connector;

( 3 ) In order to play the best battery performance, the first three recommended charging time is 6 to 8 hours, new battery charge and discharge times go through the process in order to achieve the best performance;

( 4 ) The battery has not been used for a long time, it will automatically discharged, recharge it before use;

( 5 ) Do not use any damaged or defective batteries and chargers;

( 6 ) Battery is charged and discharged hundreds of times, it will eventually wear. If the battery operating time was significantly shorter than normal, replace the battery.

( 7 ) The Charger if not in usage, do not plug into power socket for a long time, to avoid danger.

### **3.1.3 Insert the SIM card**

Make sure that the clipped corner of the SIM card is facing the correct direction and the metallic contacts are facing downwards. Slide the SIM card into the card slot until it stops.

 Note :

( 1 ) Make sure that the phone is turned off. You need to remove the back

cover of your phone before you can insert the SIM card.

( 2 ) Do not bend SIM card especially the metal chips , should be carefully protected to avoid sticking dye dust and chemicals.

(3)Do not leave the SIM card in the place where the temperature may lower than -20°C or exceed 85°C

( 4 ) place a SIM card out of the reach of small children.

( 5 ) Prevent loss or damage data in the SIM card , keep the SIM card away from the electric, magnetic environment, install and remove the SIM card should be handled with care.

### **3.1.4 Password**

To protect your phone against unauthorized use. The following password is required. Type the correct password and press the "OK" button.

If the input error, first press the "Clear" key to delete incorrect input, and then enter the correct number.

Configure the security Settings → Select "Settings" → Choose "Security Settings" → "Phone lock" / "Change Password" and other security settings.

#### ■ Phone password

The phone password is the phone lock and be used to prevent unauthorized use of your phone. It is provided to you by your network operator or retailer.

The default password is 0000. If your phone is locked you must enter the password to unlock before you use your phone.

#### ■ PIN code

The PIN (the 4 to 8 digit secret code of your SIM card) is used to prevent your SIM card from unauthorized use. PIN code is usually supplied with the SIM card provided by the system operators. If the PIN check feature, you will

be asked enter the PIN code to power on the phone. If you enter an incorrect PIN code 3 times in succession, your SIM card will be locked. unlock method is as follows:

- Enter the correct PUK to unlock the SIM card.
- Enter a new correct PIN code and then press ok
- Enter the new correct PIN again to confirm it.
- If you entered the correct PUK code, the SIM card will unlock and PIN

code is reset.

Note: if you enter an incorrect PIN code 3 times in succession, your SIM card will be locked; you must enter the correct PUK code to unlock. PIN code is usually provided by the system operators.

- PUK code

PUK code (PIN code passwords, 8 digit ) is used to unlock the locked PIN. PUK code is provided together with the SIM card. If not available, please contact your network operator providing services contact. If you enter the wrong PUK code ten times in succession, the SIM card is invalid, need to contact with the network operator replace a new card.

- Prohibition password


To limit dialing feature, the prohibition password will be used. You can obtain the Prohibition password from your network operators.


### **3.2 Charging Battery**

If you first use your phone please charge the battery before the battery is completely depleted, do so for three times in order to achieve optimal battery usage status.

- Under normal circumstances you can see the remaining battery power through the screen battery icon in the upper right corner.
- A sound alert will warn you when the battery level becomes low.


- The battery symbol indicates the charging status. During charging, The charge indicators will scroll; When all the scroll bars are steady, the battery is fully charged. You can then disconnect the charger.

Note: Actual standby time and talk time depends on the the local network environment, SIM card and actual set you can also change the settings.

Note: Do not remove the USB charging plug by directly tearing the wire parts , so easily lead to damage USB charging cabled , the correct approach should be holding the front USB plugs, and then remove.

### 3.3 Power on or off

- Pressing and holding the Power key to turn the phone on/off.
- Enter the phone password if required and then press ok to conform the default password is 0000.
- Enter the PIN code if required and press ok to confirm. you can obtain the PUK code from your network operator.
- In idle mode , press and hold power key to turn off the phone

Note: SIM card search the Web for about 25 seconds is a normal phenomenon.

### 3.5 Using headphones

When you put the headset into the phone's input / output interface, the phone will automatically enter headset mode

## 4 input method

The phone provides general input method, you can use it for editing the phone book, messages, and other application that requires text, the phone will offer you smart word suggestions as you type the first character, press the C key to continue entering the second word.

## 4.1 Input method icon

When you select or touch a field that requires text or numbers (including editing phonebook, edit the message), the Input method icon will display as follow:

[ABC]: Indicate you can enter the uppercase letters.

[abc]: Indicate you can enter the lowercase letters.

[拼]: Indicate you are using "Smart PinYin", "

[笔]: Indicate you are using "Simplified Chinese Stroke"

[Note]: Indicate you are using the Wisdom ㄅ ㄆ ㄇ phonetic input method.

[123]: Indicate you can enter the numbers.

## 4.2 Changing the input modes

Press to switch input modes when entering text.

## 4.3 Numeric input method

When you need to enter the number you can select 「123」, then press the number key to enter numbers.

## 4.4 Insert symbol

Press \* key or option-> input method->select insert symbol

# 5 Main functions

## 5.1 Making a call

In idle mode, press number key, enter the area code and phone number,

Press the Dial / Answer Key to call directly. Press the end/Power key to end the call

### ■ Making an International Call

1. Press the \* Key two times and "+" appears on the screen.
2. Enter the country code.
3. Enter the area code followed by the phone number.
4. Press the Dial / Answer Key to call directly.

Press the end/Power key to end the call

- **Make an extension call**

In idle mode, Type the switchboard number

1. Press \*key three times or forth to enter [P] or [w]
2. Type the extension number
3. Press the Dial / Answer Key to call directly.
4. Press the end/Power key to end the call

- **Making a call using the phone book stored numbers**

Menu → Select "Phonebook" → select "contacts records" → Press the Dial / Answer Key →, the phone will automatically dial the corresponding number.

- **Redialing the last Number**

In idle mode → press the Dial/Answer key → prompt call logs and then select Ok to access the call history interface. Choose a particular number and press the Dial Key to call the number directly. Press the end/Power key to end the call.

- **Adjust Volume**

During a call, press the navigation Keys up / down to increase or decrease the volume.

- **Answering a call**

Press the Dial / Answer Key or left soft key to dial the number

Press the End Call icon To end the call.

Note: If your operator provide the caller ID feature, then display the caller's phone number (If the caller number has been stored in the Contacts then display the caller name). If cannot identify the caller, then display the hidden numbers or restricted.

## **5.2 Options during a call**

During a call, you can choose options such as Keep single call, new call,



Contacts, Call history, Message, Background sound and Dual-tone multi-frequency.

"Dual-tone multi-frequency": during a call, enables dual-tone multi-frequency function, you press a key on the keyboard, the audio signal will be sent to recipient.

## **6、 Menu Guide**

Please carefully read the following guide in order to better grasp the various functions.

### **6.1 Contacts**

The SIM card can store the number of phone numbers depends on the SIM card storage capacity. The numbers stored on Phone's memory and SIM card can be used as a unified contacts query. Stored in the phone each name may correspond to a phone number.

#### **6.1.1 Creating a contact**

Select Menu -> Contacts ->add a new contact select ok key to add a new contact to the SIM card or the Contacts.

#### **6.1.2 Contacts**

In the Contact menu you can access the following options:

- Add new contact: Main menu →"Contacts" →select a special contact record →"Add New Contact"
- View: Main menu →"Contacts" → select a special contact record →"view" to view the call logs.
- Send text message: Main menu →"Contacts" →select a special contact record →"Send text message".
- Dial: Main menu →"Contacts" →select a special contact record →"dial" to dial the contact number.
- Edit: Main menu →"Contacts" →select a special contact record →"Edit"

to edit the contact record.

- Delete: Main menu →"Contacts" →select a special contact record →"Delete" to delete the contact record .
- Copy: Main menu →"Contacts" →select a special contact record →"Copy" to Copy the contact record.
- Move: Main menu →"Contacts" →select a special contact record →"Move" to Move the contact record.
- Send Business Cards: Main menu →"Contacts" →select a special contact record →"Send Business Cards" to send Business Cards via SMS.
- Add to blacklist: Main menu →"Contacts" →select a special contact record →"Add to blacklist" to add the contact record to blacklist.
- Mark several: Main menu →"Contacts" →select a special contact record →"Mark several" to mark several.
- Caller groups: Main menu →"Contacts" →select a special contact record →"Caller groups" to add the contact record to Caller groups.
- Contacts settings: Main menu →"Contacts" →select a special contact record →"Contacts Settings" to configure the Contacts Settings.

Speed Dial: You can turn on or off and set the speed dial list.

My number: You can edit my number.

Other numbers: You can edit the phone number, fixed dialing, dialing restrictions, service numbers, emergency numbers.

Memory status: View the memory status.

Copy contacts: You can copy contacts to another storage according to the storage conditions.

Move Contact: Contacts can be moved to another storage according to the storage conditions.

Delete all contacts: You can delete all contacts. Require you enter the initial

password 0000 firstly.

Name Display: Provides four options.

## **6.2 Message**

### **6.2.1 To write a message**

From the main menu, select Messaging → Write message. You can access the following options:

- Send to: Increase recipients.
- Insert Symbol: You can insert symbols.
- Input Method: select different input methods or insert symbols.
- Advanced Options: you can enter the following options

Insert text templates: insert common language.

Insert contact number: Insert contact stored on the phone .

Insert Contact Name: Insert the name stored on the phone .

Text Format: You can select the text style, alignment, new paragraph.

- "Save": Save to Drafts.

### **6.2.2Inbox**

From the main menu, select Messaging → Inbox→ select a special message.

There are following options:

- View: touch to view message.
- Reply: touch to reply.
- Call: touch to call.
- Forward: touch to forward the message.
- Delete all: touch to delete all messages.
- Delete: touch to delete this message.
- Sort by: There are five options to choose.

- Mark several: touch to mark messages.
- Mark as Unread: touch to mark the message unread.
- Advanced Options:

Copy to phone / SIM card: copy the message to the phone / SIM card.

Move to phone / SIM: move the message to the phone / SIM card.

Copy all: Copy all messages.

Move all: Move all messages.

### **6.2.3 Draft**

From the main menu, select Messaging →Draft, you can edit the message stored in Draft.

### **6.2.4 Outbox:**

From the main menu, select Messaging →Outbox. Select one message and view its contents ,when viewing one message, you can access the options such as forward, edit, delete, delete all, sort by and details.

### **6.2.5 Send message**

From this menu, you can access the options such as view, forward, delete, delete all, sort by, mark several, mark unread, save to phone/SIM card. Move to Phone/SIM card and details.

### **6.2.6 Delete message**

From the main menu, select Messaging →delete, Can directly delete all messages of inbox, draft, Outbox, Sent.

### **6.2.7 Broadcast messages**

This network service enables you to receive a variety of text messages, such as broadcast messages about weather forecast or road conditions. At present, few networks provide this service. Please consult the network operator.

You can perform follow functions: Receive mode, Channel settings, Languages, Read messages

## 6.2.8 Common message

From the main menu, select Messaging → Common message, you can edit the Common message.

## 6.2.9 Message settings

From the main menu, select Messaging → message settings, you can configure the following options settings such as message type, Reply path voicemail, general settings, and memory status, save sent messages, preferred storage and Delivery reports.

## 6.3 Call center

Missed calls, dialed calls, received calls

Main menu → select "Call center" → select "dialed calls, received calls, missed calls" → select one log → select "Options", you can access the following options such as View ,Call back, Send a Message, Save to contacts, Add to blacklist, Edit before dialing, Delete.

### ■ Delete call logs

Select Menu → Call center → Select Delete call logs if you want

### ■ Text msg. Counter

Select Menu → Call center → select Text msg. Counter to view the related Records.

### ■ Call timer

Select Menu → Call center → select Call timer to view the related Records.

## 6.4 User Profiles

### 6.4.1 General

Main menu → Select "User Profiles" → select "General."

### ■ Turn on: used to open the General.

Main menu → Select "User Profiles" → select "General" → select "Activate."

### ■ Customize: to customize the General profile.

Main menu→ Select "User Profiles"→ select "General" → select "Customize."

you can access the following options:

1. Alert type ": There are four types of alert for you to choose, you can select only ring, vibrate only, vibrate and ring, Vibrate then ring
  2. Ring Type: select sound, repeat or crescendo and so on.
  3. Incoming Call: You can set up SIM1 card's ringtone.
  4. Ringtone volume: You can adjust the Ringtone volume .
  5. Message: You can set up your SIM1 card's message sounds.
  6. Message Volume: You can adjust message sound volume.
  7. Keypad: you can select touch selection or tone.
  8. Keypad Volume: You can set the keypad tone volume.
  9. Power on: You can set the Power on sound.
  10. Power off: You can set the Power off sound.
  11. System Alert: You can select on or off.
- Reset: You can reset this profile.

Main menu→ Select "User Profiles"→ select "Reset."

#### **6.4.2 Meeting**

Main menu→ Select "User Profiles"→ select "meeting."

For details, refer to "General "sections.

#### **6.4.3 Cleanroom profile**

Main menu→ Select "User Profiles"→ select "Cleanroom."

For details, refer to "General "sections.

#### **6.4.4 Bluetooth profile**

Main menu→ Select "User Profiles"→ select "Bluetooth."

For details, refer to "General "sections.

#### **6.4.5 Silent**

Main menu→ Select "User Profiles"→ select "Silent."

For details, refer to "General "sections.

#### **6.4.6 My style**

Main menu → Select "User Profiles" → select "My style."

For details, refer to "General "sections.

## **6.5 settings**

### **6.5.1 Personalized display**

Main menu → Select "Settings" → Choose "personalized Display" →

"Wallpaper": select the system default wallpaper.

Screen Saver: Can be turned on or off.

Show owner number: You can choose to turn on or off.

Power on display: touch to set the power on display.

Power off display: touch to set power off display.

Calendar Desktop: You can select On or Off.

Show Date and Time: touch to select on or off.

Screen switching effect: Provides three options.

Clock Type: select digital or simulation.

LCD backlight: Set the LCD backlight time.

Main menu → Select "Settings" → Display, This menu allows you set the wallpaper, set the screen saver, LCD backlight and adjust other display settings.

### **6.5.2 Time and date**

Main menu → Select "Settings" → Time and date You can set the time and date.

### **6.5.3 Phone Settings**

This menu allows you to configure some general settings for your cellular phone:

#### **■ Language**


This menu allows you to set language for all menu texts.

Main menu → Select "Settings" → Language, you can select English/Chinese.

#### **■ Input method**

This menu allows you to set the input method you prefer.

Main menu→Select"Settings"→Input method,you can select uppercase, lowercase,numeric and ㄅㄆㄇ.

 Note: you can press the # key to switch the input method.

#### ■ Themes

This menu allows you to set the phone's themes.

Main menu →Select "Settings" →themes. There are two themes for you to choose.

#### ■ Greeting Text

This menu allows you to set the status and greeting text.

Main menu →Select "Settings" → Greeting Text.

If it is set to On, the greeting text will be displayed after the welcome animation.

#### ■ Dedicated key

Dedicated key : used to set the phone Dedicated key.

Main menu →Select "Settings"→ select "Dedicated key" → you can set up left ,right, up and down function key.

#### ■ Schedule Power On/ Off

You can set your cellular phone to automatically Power On or to Power Off.

Main menu →Select "Settings"→ Schedule power on/off.

### 6.5.4 Call settings

■ Call Waiting: used to set whether to answer the other call when you have one active call.

■ Call divert: used to set the incoming call diverting.

Divert all voice calls: when set to on, need to enter the divert number for diverting all voice calls.

Divert if unreachable: when set to on, need to enter the divert number for diverting unreachable calls .


Divert if no answered: when set to on, need to enter the divert number for diverting no answered calls.



Divert if busy: when set to on, need to enter the divert number for diverting busy calls.

Divert all data calls: when set to on, need to enter the divert number for diverting all data calls.

Cancel all: touch to cancel all calls diverts.


 Note: The above four kinds of divert operations:

- active: Enter the divert number to open.
- deactivate : Cancel the divert function.
- Query: Query a divert status by sending request to network .

Phone contact with the network, after a moment to respond and inform the query results.

■ Call Barring: This feature allows you to barring calls. Set this function, you need to enter call barring password provided by the operator. If the password is incorrect, an error message will appear. After the desired option is selected, continue to select turn On or Off this function, call barring password will be request, and then the phone will request Internet connection, after a short pause, the network will respond and inform the result of the operation.

1. Outgoing calls: set the type of barring outgoing calls.
2. Incoming call: set the type of barring incoming calls.

 Note: The above two kinds of barring operations:

- active: Enter the barring number to open.
- deactivate : Cancel this function.
- Query: Query a barring status by sending request to network.

Phone contact with the network, after a short pause, the network will respond and inform the query results.

■ Group List: select to set up group.

■ Blacklist: select to set to reject unknown calls, reject an incoming call of blacklist numbers.

- White List: You can set the white list mode, white list numbers.
- Auto redial: touch to set to on or off.
- Call Time reminder: touch to set to off, single or periodic.
- Auto quick end: You can turn on or off this function and can also set a deadline.
- Reject by SMS: touch to set to on or off.
- Call Link Notification: touch to set to on or off.
- Answer mode: you can select any key or headset mode to automatic response.
- Background sound: background sound when calling , playback set, the background sound list.

### 6.5.5 Security settings

#### **SIM security**

Main menu →Select "Settings" → select "Security settings" →"SIM security".

- SIM security

PIN lock.

Change PIN1 code.

Change PIN2 code.

#### **Phone security**

Main menu →Select "Settings"→ select "security settings" →"Phone security".

- Phone lock: you can set to on or off.
- Change password: touch to change the password.

**Note: The initial password is 0000.**


#### **Auto keypad lock**

Select to turn off the Keypad lock or set the time(5s,10s,30s,1m and 5m) for auto keypad lock. If the time expires, the keypad will be locked automatically.

### 6.5.6 Restore factory settings

Main menu →Select "Settings"→ select "Restore factory settings"

This function allows you to reset the most of the phone setting to the original setting when it is produced. Enter the phone lock password and press left soft key to confirm.

 Note: The initial password is 0000.

## 6.6 Organizer

### 6.6.1 FM

You can use the application as a traditional FM radio with automatic tuning and saved channels. Before using it, you should insert the earphone as antenna.

### 6.6.2 Calculator

Main menu → Select "Organizer" → select "Calculator"

- Enter the first number: When the screen displays "0", enter the number (press "#" key to enter a decimal point; press the left soft key to enter a negative number).

- Enter the operator: use navigation keys to select +, -, \*, / operator;


- Enter the second number.

- Calculate: Press "ok" key to calculate.

- Continue the calculation: if you use the existing results to continue calculate, directly enter the second number.

- Clear: Press the "Clear" button. According to the input status to clear. If you have got the result, the screen display zero. If you are entering an operand or operator, only clear the current operand or operator.

- Exit calculator: press the back key to exit calculator, if there is no back key, press clear key to progressively exit.

 Note: This computer has limited accuracy, will produce rounding errors, especially not divisible.

### 6.6.3 Notes

From the main menu, select Organizer → Notes. Now, You can add To-do.

### 6.6.4 World clock

From the main menu, select Organizer → world clock. Now, You can Respectively set up the date and time for six groups of cities.

#### 6.6.5 Tasks

From the main menu, select Organizer → Tasks.now, You can add Tasks.

#### 6.6.6 Unit converter

From the main menu, select Organizer → Unit converter.

This feature helps you to convert either the weight or length to a different unit.

#### 6.6.7 Currency converter

From the main menu, select Organizer →Currency converter. This feature applies simple currency converter function.

First, you should enter the rate, and then enter the local data.

Press the OK key, and the foreign data conversion will be shown automatically.

#### 6.6.8 Stopwatch

This function is designed to store the timepiece, which is to start or stop for exact timing.

From the main menu select Organizer →Stopwatch. Select Typical stopwatch, You can choose different record methods (Split Timing, Lap Timing) and View records. Select nWay stopwatch. You can make four records.

### 6.7 Calendar


This feature allows you to keep track of your schedule and tasks saved in the calendar. You can also switch on the alarm with the task for reminding.

In Organizer menu, choose Calendar. Press the left soft key to access the following options:

- View: View the custom events.
- View all: View all events.
- Add Event: Add a custom event.
- Delete events: delete a custom event.
- Jump to date: To view or edit a event for that day.
- Jump to today: jump directly to today.
- In month view: to view by month.
- Lunar: can be set to on or off.

## 6.8 alarm

Select Main menu → Alarm. this menu provide an total of five customizable alarms.

 Note: When an alarm ringing, if you choose sleep or do nothing to stop ringing, the alarm will default to the user does not hear ringing, the alarm will ring again, Snooze time can be setting.

## 6.9 Bluetooth

Select Main menu → Bluetooth you can access the following menu;

- Active Bluetooth: touch to turn on.
- My device: View already paired devices.
- Search for hands-free device: search around for hands-free.
- My Bluetooth name: iTree 398
- Advanced options:

(一) Set sound route: select route through (Bluetooth headset) or through the phone's microphone and speaker.

(二) Bluetooth device address: View device address.

 Note:

1. When you active the Bluetooth feature and after pairing with a Bluetooth headset device, all of the audio output will route through Bluetooth headset output, please modify the settings.
2. Not all Bluetooth headsets are supported by this phone; any questions please contact the dealer.
3. The low-power radio-frequency devices satisfy this standard during product certification, without permission, company, firm or user is not allowed to change the frequency, increase the power or change the features and functions of the original design.
4. low power radio-frequency devices shall not influence aircraft security and interfere legal communications; once interference phenomena are found,

should stop using them immediately and improve to no interference before continuing to use.

## 7、 Appendix

### Appendix 1:Simple Troubleshooting

If the phone was not operating properly, first restore the factory settings, and refer to the following simple solution. If this does not solve the problem, please contact your dealer or service provider contact.

Simple Troubleshooting		
Common issue	Cause reason	Shooting way
Speaker issue	Phone does not ring	1、 Check whether there is enveloped ring, remove the test again
		2、 View whether to use mute mode.
Earpiece issue	Can not Hear the sound of caller voice or the sound is too small	1、 Check whether there is enveloped ring, remove the test again
		2、 Check the earpiece volume was set to 0, press the navigation keys to adjust the volume
Microphone issue	Can not hear the callers sound	1、 Check whether there is enveloped Microphone port, remove the test again
		2、 make sure whether press to mute during a call.
Vibration issue	No vibrating alert	1、 View the profile settings for errors, user profiles->make sure the vibration is turned on.

Keyboard issue	No action	1、 Check whether there is enveloped keyboard, remove the test again.
		2、 Check whether the keys is stuck, click each key.
Cannot charge	charging no response	1、 Make sure the charging accessory models are correct, and if there are problems, please replace the faulty parts.
		2、 Check the connection between the phone and the charger.
Can not power on	Can not power on	1、 check battery is inserted properly
		2、 charge battery
		3、 Check the battery contacts are dirty, wipe with alcohol
		4、 Battery life is more than eight months of use, if so we recommend to update battery
		5、 Check the battery whether swelling
		6、 make sure the power button location is correct
Display issue	Phone has a power-saving mode, it will quickly enter the dark screen, black	1、 Please check the phone is in power-saving mode.
		2、 Some mobile phone press the end power key will enter the power saving mode
Backlight issue	Backlight does not work	1、 check to close the Backlight function, proposes to restore the factory settings and try again

Wrong SIM card	SIM card is unusable	1、 Confirm SIM card is the Asia-Pacific's card? the Asia-Pacific's SIM card can only be used in the CDMA mobile phone can not be used in the GSM mobile phone.
		2、 Make sure SIM card's insertion direction is right? (consult insert thr sim card sections in this manual for details about Insertion direction ).
		3、 check whether SIM is oxidized , morph and other circumstances,dirt on the sim card,wipe it with alcohol.
Wrong memory card	Memory card is unusable	1、 Make sure the phone does not support hot swap function
		2、 Formatting the memory card before use
		3、 check wether the memory card is oxidized, morph and other circumstances, wipe dirt with alcohol
		4、 Make sure Memory card's insertion direction is right?
Camera issue	Can not take an photo	Pleas make sure insert SD card .
Password	Phone Password	0000



## Appendix 2: Mobile Info

Certification Number:	CCAЕ163G001AT8
Product Name / Model:	Handheld mobile phone(WCDMA/GSM/DCS/Bluetooth) / 398
Rated voltage / frequency :	5Vdc GSM850/900/1800/1900MHz · WCDMA900/2100 MHz
Battery specifications :	3.7V , 1000mAh
charger :	Input AC : 100-240V · 50/60Hz · 300mA Output DC : 5 V · 1.1A
SAR values2.0W/Kg :	send testing value : 0.298 W/Kg
warning :	Reduce battery wave impact, Use Properly.
Made time/address :	2017 / china
Manufacturing (import agent) vendor name, and address customer service line :	FAR WIDE TELECOMMUNICATIONS CO., LTD ( 02 ) 8666-0168 10F., No.127, Anxing Rd., Xindian Dist, New Taipei City 231, Taiwan (R.O.C.)

Note: After the mobile phone service (2G) ceased service in June 2017, the 2G function of this device will not be available in Taiwan.

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## **SAR certification information**

Specific Absorption Rate, SAR (specific absorption rate) is to use the phone, the body absorbs radio frequency radiation (RF) unit of measure. SAR value is determined in the laboratory conditions, using a standard mobile phone operating posture in all tested frequency transmitter highest power, although the SAR value is declared maximum power measured, but the use of mobile phones, the actual SAR value is much below the maximum. Generally the closer the base station, mobile phone transmitter power is lower.

※The SAR limit applied to mobile phones is of 2, 0 W/kg. send testing value 0.298 W / Kg.

※ reduce electromagnetic effects, please properly use.

※ According Low Power Radio Waves Radiated management approach:

Article 12:The low-power radio-frequency devices satisfy this standard during product certification, without permission, company, firm or user is not allowed to change the frequency, increase the power or change the features and functions of the original design.

Article 14:the low power radio-frequency devices shall not influence aircraft security and interfere legal communications; once interference phenomena are found, should stop using them immediately and improve to no interference before continuing to use.

The above legal communications means in compliance with telecommunications radio operation. Low-power radio communications should satisfy legal communications and must accept any interference received from

electrical equipment such as industrial, scientific and medical radio wave radiated.

V2.1